

Vision

Amazing kids today, enriching our community tomorrow

Mission

Providing specialized therapy and innovative programs to empower children, youth and their families to reach their individual potential.



Goals

Deliver quality programs and partnerships that meet the needs of our children, youth & their families

Secure sustainable and annualized funding

Develop and support a skilled, innovative, professional team

Ensure optimal infrastructure to support our programs

Objectives

- Continual risk assessment, planning, and mitigation in order to sustain open access to face to face and virtual therapy through the ongoing pandemic including potential 3rd wave and variants of increased risk of transmission. All procedures will be in accordance to public health, provincial and federal health and safety guidelines.
- Distribute Measures of Processes of Care across to client base and develop action plans in follow up to survey results.
- Ensure all committees and teams consult the family engagement coordinator in order to understand, consider and demonstrate evidence of incorporating family feedback into operations.
- Participate in joint partner OAP call for applications for Entry to School Program Urgent Response Services.
- Investigate feasibility of on-site orthopaedic clinic.
- Monitor impact of success in engaging all family cultures and backgrounds.
- Monitor outcomes to determine best clients for virtual, in centre and community service.
- Complete invitational RFP for Centre web site refresh ensuring compliance with accessibility standards.
- Determine the best methods of supporting parents to access the OAP.
- Monitor impact of tiered and universal service delivery on wait list status for School Based Rehabilitation Services.
- All staff meet workload standards for direct service recipient time.
- Expand number of programs accessible to families through purchase of service

- Obtain capital funding through infrastructure grant.
- Immediately address all repairs as required to maintain safety on operations of the facility. First priorities of the year are air intake unit, air circulation study follow up recommendations, pool heater and pool make up air unit.
- On board nurse practitioner support to embed medical clinics into Centre and community service system.
- Secure funding enhancement to support additional school age position to address mental health needs.

- Increase training of staff and capacity to address the mental health needs of preteens, teens, and youth.
- Implement action plan in follow up to work life pulse HR consultant and advisory committee.
- Through a HR framework of enhanced staff engagement and change management, pilot integration of fee for service through hybrid model of integration of purchase of service clients into existing staff roles and extra hour contracts.
- Develop strategy to resource dedicated time to centre wide fee for service management/oversight.
- Ensure opportunities for education and reflection regarding diversity.

- Address risk of new build through increased access to expertise with establishment of a Building Committee.
- Immediately address all repairs as required to maintain safety on operations of the facility. First priorities of the year are air intake unit, air circulation study follow up recommendations, pool heater and pool make up air unit.
- Complete action plan for enhanced cybersecurity monitoring in addition to annualized external penetration test.

Values

Integrity

Collaboration

Safety

Inclusion