

2018  
2019

IMPACT  
REPORT

BOARD MESSAGE

On behalf of the board, I would like to express our sincere thanks to the families, staff, partners, Foundation and volunteers who have worked collaboratively over the past year to allow us to move forward in so many areas. A few examples include: welcoming school based rehabilitation services, the launch of Fetal Alcohol Spectrum Disorder Services and ongoing capital campaign and fundraising. Thanks for your compassion and dedication to ‘Celebrating Abilities, Developing Potential’ within our community. Thank you Kevin Allman -- Completion of 9 years of service on the Board.

For a list of our Board Members, please visit: <https://ctc-ck.com/about-us/board-of-directors/>  
For a list of our CTC-CK Staff, please visit: <https://ctc-ck.com/staff-directory/>

BETH CUMMINGS  
Board Chair



“Even though you hear the word treatment, you always have to remember that a person belongs to a family, the community, and is a gift. This is something that the Centre nurtures and develops, not only in therapy but also in the local and global community.”  
-CTC Ambassador

YEARS OF SERVICE

- Tracy Koehler Massender | Speech Language Pathologist | 25 Years  
Ann McKenzie | Communicative Disorders Assistant | 20 Years  
Jenn Thomas | Communicative Disorders Assistant | 15 Years  
Pantea Rickwood | Communicative Disorders Assistant | 10 Years  
Craig Lane | IT Administrator | 5 Years  
Sandra Spagnoli | Communicative Disorders Assistant | 5 Years

OUR IMPACT

4,980 Children Across Programs | 3,690 Unique Children Within the Organization

3,665

NEW  
REFERRALS

19,401

TOTAL  
VISITS

28,305

HOURS OF  
CLIENT  
SERVICES

# WAITING  
ASSESSMENT

646

# WAITING  
FOR SERVICE

1033

CLIENTS BY AREA

Blenheim Area	260
Chatham	1607
Ridgetown Area	219
Tilbury Area	323
Wallaceburg Area	616
Outside Chatham-Kent	164

REFERRAL SOURCE

Parents/Self	36%
Physicians	12%
Community Partners	37%
Schools	15%

70%

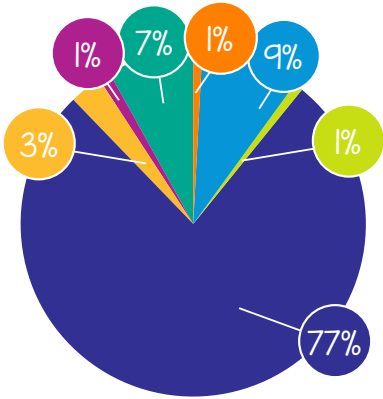
CHILDREN  
WITH 1  
SERVICE  
NEED

30%

CHILDREN  
WITH 2+  
SERVICE  
NEEDS

GENDER: 64% MALE | 36% FEMALE

CENTRE FINANCIALS



GRANTS DONATIONS INTEREST MCCSS MUNICIPAL OAP OTHER

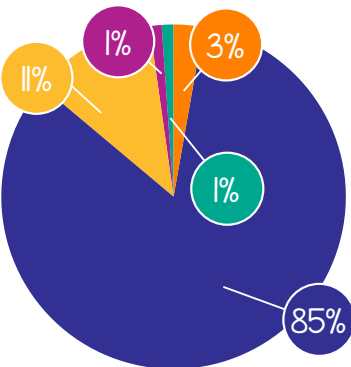
REVENUE

Grants	\$33,747.00
Donations	\$452,284.00
Interest	\$30,507.00
MCCSS	\$3,759,247.00
Municipal	\$140,000.00
OAP	\$69,017.00
Other	\$351,072.00
Client	\$22,633.00
	<b>\$4,858,508.00</b>

EXPENSES

Depreciation	\$130,361.00
Other	\$2,379.00
Salaries & Benefits	\$4,154,021.00
Supplies & Expenses	\$528,387.00
Travel	\$42,253.00
Utilities	\$44,075.00
	<b>\$4,901,476.00</b>

DEPRECIATION SALARIES & BENEFITS SUPPLIES & EXPENSES TRAVEL UTILITIES



HALL OF FAME

Congratulations to this year's Hall of Fame Award recipient, **Kerri Lynn Tolland**, who was selected because of her many community activities and accomplishments.

While growing up, Kerri Lynn attended multiple services at the Centre, including speech and language therapy, occupational therapy and physiotherapy. When the centre expanded their mandate to include children over six, Kerri Lynn was able to enjoy lots of recreational activities such as baseball and swimming lessons at the pool until she was 21.

Today Kerri Lynn is working part time in the flower department at Sobeys in Chatham. She has become a welcome addition to the department. In addition, Kerri Lynn also volunteers at McLaughlin Wellness Clinic in Blenheim where she helps with laundry, office functions and guides patients to their treatment rooms. She also volunteers at Villa Angela where she assists with office shredding, cleaning and in the dining room. Currently, Kerri Lynn also attends the Goodwill Career Action Centre two days a week.

Kerri Lynn is musical and loves singing and dancing. She shares her songs and videos through Facebook and Instagram. Editing magazines and colouring are also two of her many hobbies. She also enjoys Karate and Zumba. Kerri Lynn is a very social person who enjoys the company of friends, especially dinner and movie nights. She is a very loyal friend.

