

**2020
2021
IMPACT
REPORT**

BOARD & EXECUTIVE DIRECTOR MESSAGE

Greetings from the Board and Executive Director of the Children's Treatment Centre of Chatham-Kent. It is with great appreciation and respect that we note the incredible accomplishments of our staff in maintaining safe and accessible services throughout the pandemic. Families have faced extensive challenges this past year but have successfully navigated new in person safety protocols and telepractice services to continue to access therapy and supports for their child.

Beyond COVID-19, this year has been truly monumental with announcement of provincial funding for construction of new CTC in Chatham-Kent! Our clients, stakeholders and team are so very appreciative of this incredible commitment in support of our amazing children and families.

In partnership with our clients, families, staff, partners, Ministry of Children, Community and Social Services, Foundation and volunteers, great resiliency has been shown this past year as seen by the following key accomplishments aligned with Centre strategic goals:

Deliver high quality programs and partnerships that meet the needs of our children, youth and their families:

- All services restructured to align with COVID-19 infection control and safety protocols.
- Autism diagnostic clinic and Developmental Paediatrician Clinics initiated.
- Family engagement service introduced to families across the caseload.

Secure sustainable and annualized funding:

- The provincial budget pledged funding to construct a new Children's Treatment Centre of Chatham-Kent.
- The provincial budget announced a commitment to enhance operational funding at CTC's across the province.
- The Ministry of Children, Community and Social Services provided a grant for completion of a Functional Program to progress planning for our new facility.

Develop and support a skilled, innovative, professional team:

Staff developed and initiated innovative and quality telepractice services, incorporating multiple new technologies and enhanced access to digital therapy resources.

Positive feedback was received regarding unique pandemic strategies including virtual groups, porch visits, delivery of activity kits, drop off respite, outdoor respite services, and pivoting to different locations for service delivery though out the year.

Ensure optimal infrastructure to support our programs:

The Board adopted and implemented a results-based governance model.

Information technology infrastructure was strengthened to support virtual access to client services.

BETH CUMMINGS | Board Chair **DONNA LITWIN-MAKEY | Executive Director**



OUR IMPACT

5,202 Cumulative Children Across All Programs | 3,692 Unique Children Accessed Service

2,208

NEW REFERRALS

25,070

TOTAL VISITS

41,781

HOURS OF CLIENT SERVICES

WAITING ASSESSMENT

689

WAITING FOR SERVICE

303

CLIENTS BY AREA

Blenheim Area	273
Chatham	1768
Ridgetown Area	249
Tilbury Area	319
Wallaceburg Area	633
Outside Chatham-Kent	255

REFERRAL SOURCE

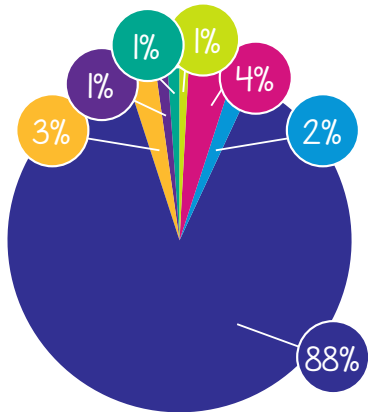
Parents/Self	23%
Physicians	12%
Community Partners	50%
Schools	15%

**77%
CHILDREN WITH 1 SERVICE NEED**

**23%
CHILDREN WITH 2+ SERVICE NEEDS**

GENDER: 63% MALE | 37% FEMALE

CENTRE FINANCIALS

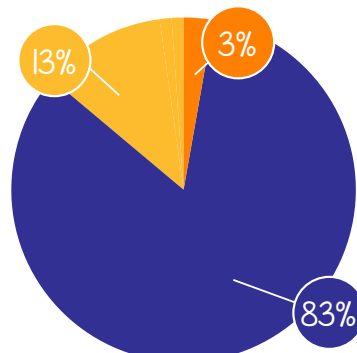


REVENUE

MCCSS	\$4,526,953.00
Client	\$214,314.00
Municipal	\$133,221.00
Donations	\$91,495.00
Amort	\$53,467.00
Paymaster	\$44,243.00
Other	\$35,513.00
Interest	\$17,982.00
Total	\$5,117,189.00

EXPENSES

Salaries & Benefits	\$4,327,565.00
Supplies & Expenses	\$690,242.00
Depreciation	\$142,324.00
Utilities	\$25,203.00
Travel	\$6,432.00
Other	\$613.00
Total	\$5,192,379.00



EMPOWERED KIDS ONTARIO

Investment supports kids like CTC-CK'S Oakley.

Favourite Hobby:

Being outside, playing with my sister, going on adventures with my family.

Future Ambitions:

To show other kids like me you can do anything you set your mind to.

Therapy Goal:

Working on assisted walking the support of my PT & OT teams; we have tarted with a walker and continue to develop strength in my legs.

