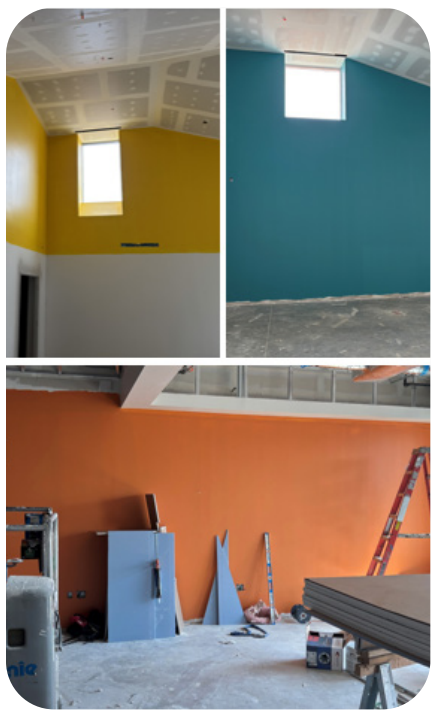


CHAIRMAN OF THE BOARD & CEO MESSAGE



2025 / 2026 IMPACT REPORT



We are in sight of completion of our new state-of-the-art Children's Treatment Centre!

We look forward to serving our community with many new features, including a new multipurpose gym, teen lounge, parent resource space, and expanded outdoor program and play areas. Great thanks and appreciation is expressed for the tremendous Provincial and local support to bring this project to reality.

Our Board of Directors have seen us through many changes this past year and have formulated a bridged strategic plan to guide our work over the next two years. The Centre benefits from the dedication of Jerome Quenneville (Chairman of the Board), Michael Whitehouse (Vice-Chairman of the Board and Chairman of the Building Committee), Joe Dawson (Treasurer and Chairman of the Resource Committee), Judith Lacina (Chairman of the Governance Committee), Kelly Emery, Chris Case, Jaimie Majeski, Ron Vandehogan, Naty Ramirez-Reyes, and Jim Hogan. Our Board of Directors would also like to extend warm congratulations to Donna Litwin-Makey on achieving 40 incredible years of service here at the Centre.

Our specialized and remarkable staff are highly engaged, providing quality service while maintaining high workloads. Congratulations to our team for reaching an "Accredited with Exemplary Standing" award from Accreditation Canada, as well as realizing progress in the following:

1. Evidence-Informed Client Based Services: There was significant work on a Pathway Enhancement Project to update service pathways for speech language therapy, occupational therapy, and physiotherapy, bringing school-based services to all children at school entry. There was also significant expansion of a tiered service model, building capacity for therapy strategies in childcares, schools, and community settings. Positive community feedback has been expressed for this approach, and it is exciting to note youth are achieving progress towards their goals in more settings. Great thanks are extended to staff and managers who have progressed through many changes this past year.

2. Effective Resource Management: Comprehensive Board and administrative oversight occurred for the construction of our new building at 901 McNaughton Avenue West. The careful planning has ensured client and family needs will be met for years to come.

3. Strong Resilient Organization: The Family Advisory Council (FAC) continues to expand their role to bring the parent voice into Centre services. Whether providing feedback to the accreditation process, centre programs, or responding to community requests for parent input, the council has demonstrated strong engagement and commitment to enrich the Centre. The Youth Action Team has also increased their role, amplifying the important voices of young people with disabilities through The Butterfly Effect Project. This initiative highlights the voices, expectations, and realities of young people in Chatham-Kent who are often underrepresented in public dialogue through a series of YouTube interviews that dropped online at the beginning of 2026.

4. Collaborative Leadership: Throughout the last year, we prioritized partner meetings so that planning could progress to address service gaps for families. Progress was realized in a variety of sectors, including teamwork with education, health care, social services, and early years.

We look forward to continued advancements in the coming year.

-JEROME QUENNEVILLE, Chairman of the Board

-DONNA LITWIN-MAKEY, Chief Executive Officer

OUR IMPACT

7,957 Cumulative Children Across All Programs | 4,049 Unique Children Accessed Service

52,554

TOTAL
VISITS

61,754

HOURS OF
CLIENT
SERVICES

WAITING
ASSESSMENT

462

WAITING
FOR
TREATMENT

224

CLIENTS BY AREA

Blenheim Area	371	(7.7%)
Chatham	2516	(52.2%)
Ridgetown Area	395	(8.2%)
Tilbury Area	376	(7.8%)
Wallaceburg Area	876	(18.2%)
Outside Chatham-Kent	286	(5.9%)

2,834

CHILDREN
WITH 1
SERVICE
NEED

1,138

CHILDREN
WITH 2+
SERVICE
NEEDS



CENTRE FINANCIALS

REVENUE

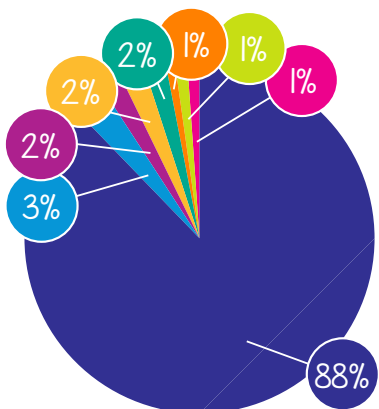
MCCSS	\$7,606,434.00
Client	\$302,365.00
Paymaster	\$176,725.00
Donations	\$175,997.00
Municipal	\$167,935.00
Amort	\$93,848.00
Interest	\$71,920.00
Other	\$46,559.00

\$8,641,784.00

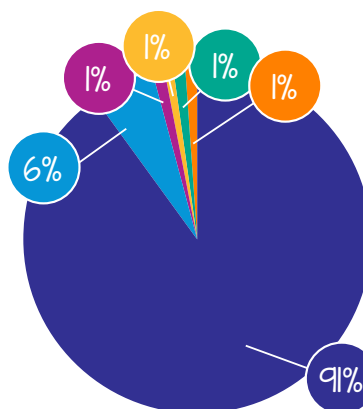
EXPENSES

Salaries & Benefits	\$7,770,370.00
Supplies & Expenses	\$532,291.00
Other	\$111,713.00
Depreciation	\$65,201.00
Travel	\$50,890.00
Utilities	\$49,963.00

\$8,580,429.00



● MCCSS ● CLIENT ● PAYMASTER ● DONATIONS
● MUNICIPAL ● AMORT ● INTEREST ● OTHER



● SALARIES & BENEFITS ● SUPPLIES & EXPENSES
● OTHER ● DEPRECIATION ● TRAVEL ● UTILITIES