Children's
TREATMENT CENTRE
OF CHATHAM-KENT

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ACCREDITED WITH EXEMPLARY STANDING
ACCREDITATION AGRÉMENT CANADA

We're Growing! Be Part of Something Amazing!

The Children's Treatment Centre of Chatham-Kent is building a brand-new, state-of-the-art facility, and we're looking for a Family Engagement Partner to join our team on a two-year contract focused on developing and delivering our Family Mentor Program. The role will consist of 11 hours/week with a combination of onsite and offsite responsibilities based on program needs.

Bring your lived experience and family perspective to a role that helps caregivers feel supported, informed and connected. You will work alongside a collaborative team to build meaningful connections between families and strengthen family-centred care at the Centre.

Why You'll Love It Here

- PAID VACATION – Because work-life balance matters!
- ADDITIONAL PAID HOLIDAY SHUTDOWN – Enjoy time off with your loved ones, aligned with school board closures.
- PAID SICK/PERSONAL DAYS – We take care of our team!
- FLEXIBLE WORK SCHEDULES – Life is busy—we get it!
- PROFESSIONAL DEVELOPMENT – We invest in your growth.
- HOOPP PENSION PLAN – Secure your future with the option to enroll in one of the best pension plans in healthcare!
- AN AMAZING TEAM & WORK ENVIRONMENT – Supportive, collaborative, and driven by a shared passion for helping kids thrive!

About the Role

Under the general direction of the Family Engagement Coordinator, you will support the development and delivery of the Family Mentor Program. The program will connect experienced caregivers with families who are new to the Centre or experiencing transitions, creating opportunities for compassionate peer support, practical guidance and culturally responsive encouragement rooted in lived experience.

The program will;

- Support caregivers of children and youth in Chatham-Kent with developmental delays, disabilities, a diagnosis and/or neurodiversity.

- Work with the Family Engagement Coordinator, Centre staff and community partners to develop and deliver the Family Mentor Program.
- Provide outreach and communicate with families to build awareness and participation in the program, including through online and social media tools.
- Facilitate connections between experienced caregivers and families seeking peer support and shared experience.
- Plan and lead program activities that create a welcoming, inclusive and supportive environment for caregivers.
- Prepare program materials, resources and communications to support participation and family connections.
- Contribute lived-experience insights and family perspectives to program development and ongoing improvements.
- Maintain confidentiality, professional boundaries, trust, and physical and psychological safety when working with families.

What We're Looking For

- Lived experience supporting or navigating services for a child or family member with developmental, physical or communication needs, including experience through at least the school-age years.
- A strong interest in supporting caregivers and strengthening connections between families and the Centre.
- Empathy, sincerity and the ability to build respectful relationships with families from diverse backgrounds.
- Strong interpersonal, written and verbal communication skills.
- Organizational skills and the ability to coordinate activities and program priorities.
- Ability to work collaboratively and professionally with families, staff and community partners.
- Ability to maintain confidentiality and appropriate professional boundaries.
- A two-year postsecondary education is an asset.
- Project management skills or experience supporting program development are assets.

Additional Details

- Must have a valid Ontario driver's license, insured vehicle, and adequate liability insurance.
- Police Vulnerable Sector Check

Compensation

$28.49/hour

Ready to Join Us? Apply Now!

Send your resume & cover letter to **jobs@ctc-ck.com.** This posting will remain open until we find the perfect fit!

Only applicants selected for an interview will be contacted.

The Children's Treatment Centre of Chatham-Kent is committed to diversity, inclusion, and representative hiring practices. We welcome applicants from all backgrounds.

Accommodations are available throughout the recruitment process.

Preference will be given to candidates who are bilingual (English and French).

**The Children's Treatment Centre of Chatham Kent does not use Artificial Intelligence in its recruitment processes*